

# ROTARY DIRECT FREQUENTLY ASKED QUESTIONS

## **HOW CAN I SIGN UP FOR ROTARY DIRECT?**

There are three ways to enroll in Rotary Direct, The Rotary Foundation's recurring giving program:

- Online at [my.rotary.org/rotary-direct](https://my.rotary.org/rotary-direct): Enrolling online with a credit or debit card is the easiest and most secure way.
- By mail: You may enroll using one of the Foundation's contribution forms, such as [The Rotary Foundation Contribution Form \(123\)](#) or the [Rotary Direct enrollment form](#).
- By phone: Call the Rotary Support Center at +1-866-976-8279.

## **IS THERE A MINIMUM CONTRIBUTION?**

Yes. Because we pay processing fees, there is a minimum of \$10 per transaction (i.e., \$10 per month, \$10 per quarter, or \$10 per year).

## **CAN I HAVE MY DONATION DEBITED DIRECTLY FROM MY CHECKING ACCOUNT?**

Yes. Donors in the United States and Canada can establish a recurring donation from their checking or savings account. Call the Rotary Support Center at +1-866-976-8279 for details.

## **CAN A CLUB TREASURER ESTABLISH RECURRING GIFTS FOR AN ENTIRE CLUB ONLINE?**

No. Club leaders can make one-time contributions from their club or from individual club members online, but they can't enroll their members or their club in recurring giving.

## **WHAT FREQUENCY OPTIONS ARE AVAILABLE FOR ROTARY DIRECT GIFTS?**

You can make a gift every month, quarter, or year. Transactions will occur during the first week of the month.

## **HOW DO I CHANGE OR STOP MY ROTARY DIRECT CONTRIBUTIONS?**

You can adjust or cancel your recurring giving at any time by signing in to My Rotary and clicking on My Account, then selecting My Donations. From there, you can review and edit your active recurring donations. You can also contact the [Rotary International office](#) that serves your area or Rotary's Support Center at +1-866-976-8279.

## **WILL THE ROTARY FOUNDATION CONTACT ME IF MY CREDIT OR DEBIT CARD EXPIRES?**

Yes. The Rotary Foundation will remind you by email when your credit or debit card is about to expire.

**WILL THE ROTARY FOUNDATION CONTACT ME IF MY CARD IS REJECTED AND I MISS A SCHEDULED CONTRIBUTION?**

Yes. The Rotary Foundation will notify you by email if a scheduled transaction fails.

**MY CREDIT OR DEBIT CARD IS ABOUT TO EXPIRE OR HAS EXPIRED. WHAT INFORMATION DO YOU NEED TO UPDATE MY ACCOUNT?**

We need your credit card number, the expiration date, and the three- or four-digit security number. For security reasons, please do not send credit card information by email. Instead, call the [Rotary International office](#) that serves your area or Rotary's Support Center at +1-866-976-8279. If you have a My Rotary account, you can change or cancel your recurring giving online at any time.

**DO I HAVE TO NOTIFY ROTARY IF I TRANSFER TO A DIFFERENT ROTARY CLUB?**

Yes. Notifying the Foundation of your transfer allows your new club to receive credit for your contributions.

**DO I HAVE TO BE A ROTARY MEMBER TO ENROLL IN ROTARY DIRECT?**

No. Anyone who wishes to support the Foundation's mission is welcome to do so with a recurring contribution.

**HOW WILL MY ROTARY DIRECT CONTRIBUTIONS BE RECEIPTED?**

When you enroll in Rotary Direct, you'll receive a confirmation email detailing the amount and frequency of your contributions. Gifts made to The Rotary Foundation via Rotary Direct will be acknowledged at the time of the contribution and receipted individually within two to three weeks. Donors in Canada and Australia will receive an acknowledgement at the time of their donation. Canadian donors will receive an itemized annual receipt at the beginning of the calendar year following their contributions. Australian donors will receive an itemized tax receipt at the beginning of the fiscal year following their contributions. Each scheduled contribution will be credited to the donors' individual account, Rotary club, and district. Like all contributions, recurring gifts will be used wisely on worthy Rotary projects.